

Managing Change

Delegates look at issues involved in change management in organisations and in managing their own and others' responses to change.

Suitable for:

All managers facing change situations, large or small

Objectives:

- Understand different reactions to change
- Dealing with the personal impact of change
- Learning to manage a change programme effectively
- Dealing with communication issues

Programme:

- The forces for change
- Experiences of change
- Personal impact of change
- Dealing with beliefs around change
- Levels of participation
- Management styles
- Analysing the change
- Prospects for successful change
- Communicating the change
- Facing up to the issues
- Working through specific current and future changes at work

Duration:

One day